

# **Appliance Service Technician – CAMPBELL RIVER**

## **draft**

Shelter Bay Appliance & Industrial has been serving north Vancouver Island and area since 2007. As the authorized warranty service center for Bosch, Fisher & Paykel, Wolf, SubZero, Asko, Bluestar and Samsung, we provide exceptional repair service, installation, parts and accessories for all major residential and commercial appliances. We value a culture of support and respect.

We are looking for a highly motivated and skilled major appliance technician with a demonstrated track record of customer service excellence to join our team in Campbell River.

### **Skills & Experience:**

- C Gas ticket and CFC certificate are required, Red Seal Certificate is an asset
- Strong technical, electrical, and mechanical skills with excellent diagnostic ability
- Demonstrated knowledge and experience in domestic and European high-end appliance repair gained through formal and on the job training.
- Sealed Refrigeration System repair ability
- Familiarity with parts suppliers and order/return process
- Comfortable with reporting all work related tasks quickly and efficiently using mobile computer applications
- Ability to work with minimal supervision
- 3 – 5 years minimum technical experience preferred

### **Character Qualifications:**

- Results-driven personality with sharp problem-solving skills
- An individual that honors all commitments made to others, especially time appointments
- Unwavering honesty
- Self-starter who takes the initiative to stay current with changing technology and is willing to train/share their technical knowledge with team members. OR
- An innate willingness to serve, teach and help
- Dependable; Organized, Professional
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### **Renumeration:**

- 40 hours week
- Must be open to emergency evening and weekend work as required.
- \$20 to \$25 hour – commensurate with experience
- Must provide own tools and safety footwear per WCB requirements
- Own Vehicle/work van preferred; compensation will be included

### **Job details:**

- Start date - as soon as possible
- Employee benefits after 6 months
- On-site customer service (Campbell River, Gold River, Sayward, South to Fanny Bay; some travel to surrounding island communities/camps)
- Driver's validity licence check; Driving record check (abstract); Must be Bondable
- Fast-paced environment; Handling heavy loads; Physically demanding; Bending, crouching, kneeling

Closing Date: March 29 2019