



We're glad you're here.

Tsakwa'lutan Healing Centre, located on the unceded territory of the We Wai Kai Nation, is a First Nations-owned and governed addictions treatment and recovery Centre. Welcoming both Indigenous and non-Indigenous humans, the Healing Centre team walks alongside each person on their unique path toward wellness. Guided by Elders, Knowledge Keepers, and cultural leaders, healing here is rooted in humility, respect, and accountability – because at Tsakwa'lutan, we heal together.

Nestled on the peaceful shores of Quadra Island, Tsakwa'lutan Healing Centre brings together clinical excellence and cultural wisdom to help each person rise, recover, and reclaim a life of purpose. Our trauma-informed, evidence-based approach weaves Western clinical practices with Indigenous healing traditions, creating a safe and culturally grounded environment for addiction recovery and transformation.

We are proud to collaborate with Cedars Recovery in Cobble Hill, a nationally recognized and fully accredited leader in addictions treatment. Since 2006, Cedars has been committed to helping individuals, families, and communities heal. Through this partnership, Cedars provides additional clinical staffing, supervision, and consultation during our launch phase, strengthening our capacity to deliver comprehensive, trusted care from day one.

About the opportunity

We have an exciting opportunity for **Client Support Workers (CSW)** based on **Quadra Island, BC**.

The CSW plays a key role in ensuring the smooth operation of the Tsakwa'lutan Healing Centre, a 24/7 facility providing continuous care and support. Multiple positions are available, including full-time, part-time, and casual roles. All positions follow a rotating schedule of 12-hour day, night, and weekend shifts. This work is ideal for individuals with healthcare, social service, or care aide backgrounds who are passionate about recovery in a culturally grounded environment.

Your responsibilities include, but are not limited to:

Client Support

- Conduct client orientation and assist with intake and discharge procedures.
- Monitor clients' well-being and assist with goals and activities.
- Provide emotional support to clients and ensure a safe, supportive environment.
- Support clients with medication administration and documentation in accordance with training and Centre protocols.

Safety and Security

- Ensure facility security by conducting regular checks and monitoring client activities.
- Respond to emergencies and incidents as per established protocols.
- Administer first aid (if trained) and support medical emergencies when needed.

Communication and Documentation

- Maintain accurate records of client interactions, progress, and incidents.

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- Submit daily client data electronically and communicate client status to the clinical team.
- Assist with travel arrangements for clients (e.g., medical appointments).

Facility Maintenance

- Assist in maintaining cleanliness and orderliness of the facility.
- Report maintenance issues or safety hazards promptly.

Cultural Competency

- Respect and promote Indigenous cultural practices and traditions.
- Encourage client participation in traditional healing ceremonies.

Team Collaboration

- Work effectively with clinical professionals and contribute to care planning.
- Support team members in daily operations.
- Perform other related duties as assigned to support daily operations.

About you

- Grade 12 or equivalent diploma.
- Training in addictions, mental health, or related fields. Preference will be given to applicants with Registered Care Aide (RCA) certification or equivalent healthcare experience, particularly those familiar with medication assistance and patient care routines.
- Strong communication skills, both verbal and written.
- Valid First Aid/CPR Level C certification (or willingness to obtain).
- Clear criminal record check (including vulnerable sector).
- Class 5 Driver's License (Class 4 preferred or willingness to obtain).
- Ability to work under pressure and in crisis situations.
- Ability to handle confidential information with discretion.
- Cultural humility and respect for Indigenous traditions.

What we offer

A competitive hourly wage of **\$26.00 – \$30.00** and a host of excellent benefits including:

- 100% employer-paid extended health and dental benefits (pro-rated for part-time employees).
- Up to 9% employer pension matching.
- Two weeks of paid vacation for full-time and part-time employees.
- Casual employees receive 4% vacation pay on each pay period in lieu of time off.
- 10 statutory holidays each year.
- Staff shuttle van from the Quadra Island ferry terminal to the Centre.
- Work in a coastal setting where culture and clinical care come together to support healing.

How to apply

Interested candidates are invited to submit their application package to info@healingcentre.ca.

Application packages should consist of a letter of interest outlining how your previous experience and education align with this position and a most recent CV together in one PDF document. If you would like to learn more, inquiries before application submission are also welcome.

Please note – the successful candidate must provide three references and a clear criminal record check, including a vulnerable sectors check. Successful applicants will display a keen interest in recovery-oriented care and be able to model a healthy and balanced lifestyle.

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