



## About the Tsakwa'lutan Healing Centre

We, the We Wai Kai Nation, embrace our language and culture to build a proud, healthy, safe, and self-sufficient community. We support and encourage each other to thrive by following the footsteps of our ancestral history as stewards of our lands and waters, while balancing our role in modern-day society.

The Tsakwa'lutan Healing Centre, located on Quadra Island, represents a vision for addiction recovery with the goal of restoring lives, families, and empowering communities. Our approach is to destigmatize addiction as an individual issue and to engage, educate, and empower individuals, families, and communities in the recovery process. We achieve this by integrating the best of Western medicine with our traditional healing practices and values.

## About the Opportunity

We have an exciting opportunity for **Client Support Workers** based on **Quadra Island, BC**.

Client Support Workers play a crucial role in providing care and support to clients as they navigate their recovery journey. We are seeking dedicated and compassionate Client Support Workers to join our team. We are currently hiring for a variety of shifts including days, evenings, and nights, seven days a week. All Client Support Workers will report directly to the Clinical Manager. Evening and overnight Client Support Workers will have access to a designated Supervisor in case of emergency.

Your responsibilities include, but are not limited to:

### Client Support

- Conduct client orientation to the facility, ensuring a seamless transition and strong initial relationship.
- Complete client intake / discharge forms and procedures.
- Assist clients with goals and activities, providing a safe and supportive environment.
- Monitor clients' well-being, reporting any questions or concerns to the clinical team.

### Safety and Security

- Ensure the safety and security of the facility by conducting regular checks and monitoring client activity.
- Respond to emergencies and incidents according to established protocols.
- Administer first aid and support in medical emergencies as needed.
- Communicate and coordinate with the clinical team regarding bedding arrangements, including room changes, early departures, or extended treatments.

### Communication and Documentation

- Maintain professional, accurate, and timely records of client interactions, progress, and any incidents.
- Electronically submit daily client data in FYI database software.
- Communicate effectively and respectfully with the clinical team, providing updates on client status and concerns.
- Assist with travel arrangements for clients as needed (e.g. off-site medical appointments, other professional services).

### Facility Maintenance

- Assist with maintaining cleanliness and orderliness of the facility.
- Support the implementation of health and safety standards within the centre.
- Report any maintenance issues or safety hazards to the appropriate personnel.

### Cultural Competency

- Respect and demonstrate Indigenous ways of knowing, being, and doing in all interactions.
- Support clients in participating in traditional healing practices and ceremonies.
- Learn ongoing ways of modelling cultural respect, relevance, reciprocity, and responsibility.
- Exhibit and practice cultural humility and reverence.

### Team Collaboration

- Work effectively as part of a diverse team with clinical professionals.
- Participate in team meetings and contribute to care planning and review processes.
- Provide support and assistance to team members as needed.



## About You

The ideal candidate should have previous experience in a supportive role within addiction treatment, mental health, or related fields. A background in working with individuals experiencing substance use disorders or mental health challenges is highly valued.

Additionally, the following skills and background will be required:

- Understanding and respect for Indigenous cultures and traditions
- Ability to work well under pressure
- Exhibit calm effectiveness in crisis situations
- Strong interpersonal and communication skills
- Ability to work effectively both as part of a team and independently
- Demonstrated ability to handle sensitive and confidential information with discretion
- Basic knowledge of addiction and mental health issues
- First Aid, CPR, and naloxone certification, or willingness to obtain
- Unrestricted Class 4 drivers' licence, or willingness to obtain

As a prospective Client Support Worker, you are compassionate, empathetic, and dedicated to supporting individuals on their recovery journey. You are adaptable and flexible, thriving in a dynamic and evolving environment. Your commitment to providing high-quality support and care ensures that clients feel valued, respected, and understood from their first interaction with the Tsakwa'lutan Healing Centre. Your ability to work collaboratively with clinical staff and other team members contributes to a holistic and supportive recovery.

## About the Benefits

A competitive hourly wage of **\$35.00** and a host of excellent benefits including:

- Extended health, dental, and vision coverage
- Pension with up to 9% employer match
- Pick-up and drop-off available from Campbell River ferry
- Beautiful facility along the ocean

## How to Apply

Interested candidates are invited to submit their application package to [info@healingcentre.ca](mailto:info@healingcentre.ca).

Application packages should consist of a letter of interest outlining how your previous experience and education align with this position and a most recent CV together in one PDF document. If you would like to learn more, inquiries before application submission are also welcome.

We encourage applicants to submit applications as soon as possible as applicants will be reviewed on an ongoing basis. We thank all applicants for their interest; only those selected for an interview will be contacted.

Please note – the successful candidate must provide three references and a clear criminal record check, including a vulnerable sectors check. Preference will be given to persons of Indigenous ancestry.