



Job Search

Financial Service Representative (Permanent, Casual) - Comox Valley

Comox Valley, BC, Canada Req #229

Date Posted: Wednesday, December 11, 2024

[Join Our Team](#)

Location: Comox Valley (Courtenay and Cumberland Branches)

Financial Services Representative

Join a team where passion meets purpose! At First Credit Union, we take pride in being one of B.C.'s Top Employers—a reflection of our team members who value meaningful work, opportunities for growth, and making a difference. As a certified B Corp, we are part of a global movement using business as a force for good. With branches in eight vibrant locations along B.C.'s south coast, we are driven by our vision of building financially healthy communities and our purpose to empower through knowledge. If this vision excites you, we'd love to have you join our team!

First Credit Union is looking for a team-oriented individual to assist our members in achieving their financial goals as a permanent, casual Financial Service Representative at our Comox Valley Branches.

Looking for an opportunity to start your career in the financial industry? This member service-focused role is perfect for those who excel at providing exceptional service and want to expand their skills. Due to its casual nature, this position is ideal for those seeking to gain valuable experience and build their financial literacy while supporting our members and making a difference in their financial journey. Join us and take the first step in your professional growth!

This is a casual position supporting coverage at our Courtenay and Cumberland Branches.

Major Responsibilities:

- Providing an exceptional member experience by proactively engaging with members to understand and meet their immediate day-to-day banking needs by identifying the products and services that will benefit them.
- Completing financial transactions such as deposits, withdrawals, bill payments and/or other account transactions accurately and efficiently.
- Transforming the member experience by educating them on our mobile tools and resources.
- Assisting other team members and completing other duties as assigned.

Required Experience, Knowledge, Skill, and Ability:

- High School Diploma (preference will be given for post-secondary education).
- 1-3 years experience in customer service (retail, hospitality, and or financial industry).
- Strong interpersonal skills with a service-oriented focus and the ability to multi-task.
- Knowledge of deposit and lending products and services is preferred.
- Effective listening skills.
- Successful relationship-building skills.
- A positive attitude towards teamwork and cooperation.
- Strong oral and written communication skills.
- Accuracy and attention to detail.
- A proven ability to perform basic mathematical calculations with or without a calculator.
- Initiative, enthusiasm and a willingness to learn are essential attributes.

Why work for us?

- Take advantage of opportunities for career development including continuous training, education support and career planning.

- Embrace our commitment to employee wellness including a comprehensive employee and family assistance program.
- Enjoy a competitive compensation package.
- Be part of a company that is dedicated to making a meaningful community impact.

Who should apply?

To support employment equity and diversity in the workplace, we welcome applications from all groups, including visible minorities, Indigenous Peoples, persons with disabilities, persons of diverse sexual orientation, gender identity or expression (LGBTQ2S+), and others who may contribute to diversity at First Credit Union. We also recognize unique styles, perspectives, and beliefs that support a diverse, respectful, and inclusive work environment.

First Credit Union is a community owned financial institution. When your customers are your shareholders, it changes the way you run your business. We don't ever have to choose between what's best for our business, what's best for our community, or what's best for our members; they are one and the same. This is the cooperative advantage.

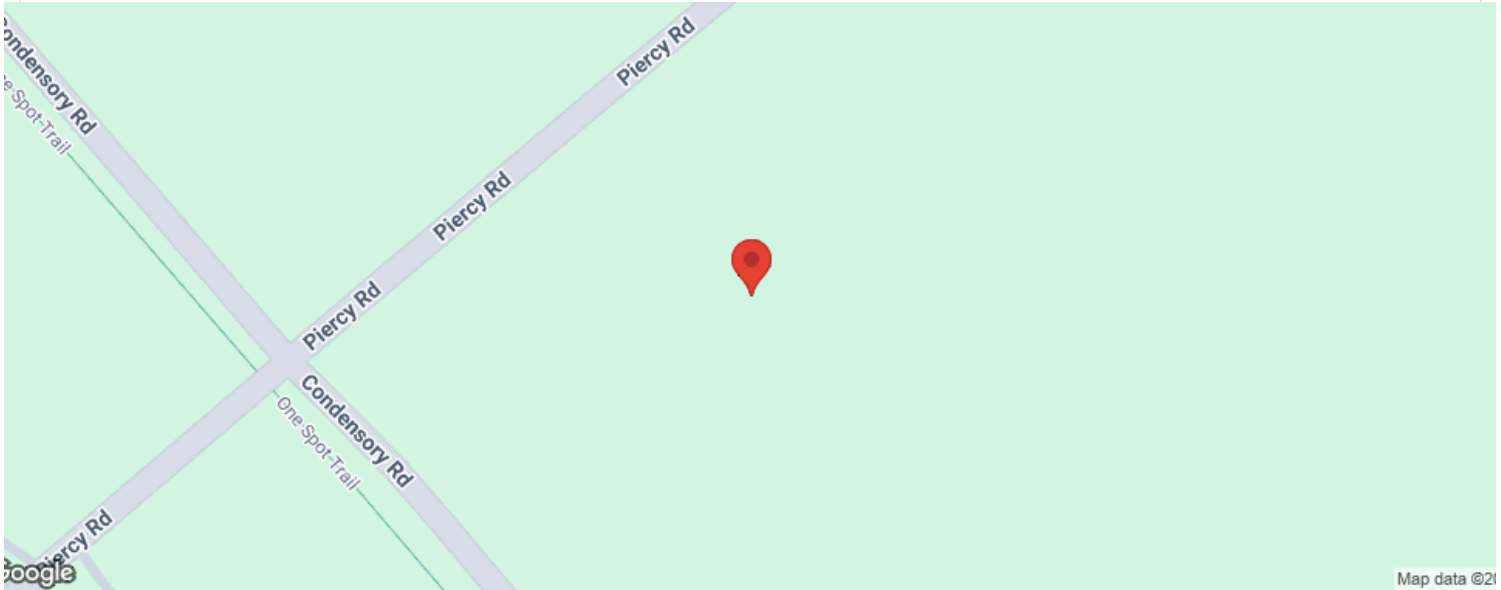
Other details

Pay Type **Hourly**

Min Hiring Rate **\$23.78**

Max Hiring Rate **\$26.34**

[Apply Now](#)



Comox Valley, BC, Canada