



## **Customer Service Team Member**

Part-Time

**Minimum wage - \$ 20/ hour (\$17.50 to start)**

St. Jean's Cannery is looking for an individual to join the customer service team at our retail store and depot in the downtown Campbell River area.

The organization:

The workplace culture at St. Jean's in Campbell River is inclusive, and we invite applications from diverse backgrounds and life experience. We work together as a team in order to complete the varied work in both our retail store and our fish depot. We feel communication and equity are paramount to ensuring employee and customer satisfaction.

The Retail Space:

We excel in customer service by assisting our customers with the purchase of our packaged products. Attention to detail is something we appreciate when scanning or keying in products, and maintaining the storefront. As part of our busy storefront, we also have a Fed-Ex depot where customers may pick up or ship packages.

The Fish Depot:

We assist customers who bring in their catch, purchased fish, or food fish by educating them on processing options. We fill out paperwork for processing, and ready the fish for transport. When the fish returns to our store, we sort the orders and contact the customer for pick up. To ensure a seamless delivery process, all notes are digitized which allows for proper communication and tracking of products.

If you feel you have the customer service skills to assist us part time in store, please send us your resume! Email to [rachel@stjeans.com](mailto:rachel@stjeans.com)

Note:

Previous retail experience is an asset, but we would definitely train the right candidate.

Must be available for weekend shifts. Suitable candidates will be contacted for an interview.

Possibility of full-time for the right candidate.

Some benefits after initial probationary period.

### **Qualifications & Experience**

If you:

- Are comfortable handling raw fish
- Can lift up to 40 pounds at a time
- Have some knowledge of retail sales
- Enjoy interacting with customers
- Want steady part time employment

St. Jean's might be the right fit for you.