

## EMPLOYMENT OPPORTUNITY

The Salvation Army – Mt. Waddington Community Ministries – Centre of Hope  
BC DIVISION – Shelter Support Worker

**POSITION:** Shelter Support Worker

**SCHEDULE:** Casual/On-Call (Available for all shifts)  
Hours vary – Open 24 hours per day; Monday-Sunday

**RATE:** Pre-Probation: \$25.40/hour  
After 3-Month Probation: \$25.90/hour

**FACILITY:** Centre of Hope  
7305 Market Street, Port Hardy BC, V0N 2P0



Giving Hope Today

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### RESPONSIBILITIES & EXPECTATIONS:

The Salvation Army provides year-long 24/7 low-barrier shelter programming utilizing a 16-bed facility open to street-involved individuals. The Shelter Support Worker ensures a healthy and safe environment for clients/guests. Additionally, the incumbent may provide emotional support and crisis intervention.

### THE SUCCESSFUL CANDIDATE WILL BE RESPONSIBLE FOR:

- Monitor the activities of guests and be available for personal, practical, and moral support.
- Accurately record day-to-day happenings/incidents using established methods.
- Assist guests in accessing clean/dry clothing and laundry services.
- Complete client intake, including the assessment and documentation of vital signs.
- Coordinate guest care as it relates to security issues.
- Conduct inspections.
- Serve meals/snacks/beverages.
- Perform janitorial duties of the facility as required.
- Perform other job-related duties as assigned.

**Please Note:** Due to the nature of a low-barrier shelter, applicants should be aware that they will be working with intoxicated individuals.

### QUALIFICATIONS & EXPERIENCE:

- A heart for people, empathy for those in need, and compassion for individuals struggling with addictions, dealing with mental health barriers, the street entrenched, and the marginalized..
- Food Safe Level 1.
- Basic First Aid.

Interested applicants must submit a cover letter & resume to:

EMAIL: [Emily.Keamo@salvationarmy.ca](mailto:Emily.Keamo@salvationarmy.ca)

You may also submit your application in person Monday-Friday, 8:00 am - 4:00 pm at:  
Centre of Hope - 7305 Market Street, Port Hardy, BC

**PLEASE INCLUDE: "SHELTER SUPPORT WORKER" IN YOUR COVER LETTER**

We thank all applicants. However, only those candidates to be interviewed will be contacted.

PLEASE, NO PHONE CALLS

The Salvation Army exists to share the love of Jesus Christ, meet human needs and be a transforming influence in the communities of our world. Each position contributes to the mission of The Salvation Army.