

EMPLOYMENT OPPORTUNITY

The Salvation Army – Mt. Waddington Community Ministries – Centre of Hope
BC DIVISION – Shelter Support Worker

POSITION: SHELTER SUPPORT WORKER
SCHEDULE: CASUAL / ON-CALL (Available for all shifts)
Hours vary – Open 24 hours per day; Monday – Sunday
Rate: \$24.67 per hour



FACILITY: **Centre of Hope**
7305 Market Street, Port Hardy, BC, V0N 2P0

Giving Hope Today

RESPONSIBILITIES & EXPECTATIONS:

The Salvation Army provides year-long 24/7 low-barrier shelter programming utilizing a 16-bed facility open to street-involved individuals. The Shelter Support Worker ensures a healthy and safe environment for clients/guests. Additionally, the incumbent may provide emotional support and crisis intervention.

Qualifications & Experience:

A heart for people, empathy for those in need, and compassion for individuals struggling with addictions, dealing with mental health barriers, the street entrenched, and the marginalized.

The successful candidate will:

- *Monitor the activities of guests and be available for personal, practical, and moral support.
- *Accurately record day-to-day happenings/incidents using established methods.
- *Assist guests in accessing clean/dry clothing and laundry services.
- *Coordinate guest care as it relates to security issues.
- *Carry out inspections.
- *Serve meals/snacks/beverages.
- *Perform janitorial duties of the facility as required.
- *Perform other duties as assigned.
- *Consent to work a flexible schedule.

Please Note: Due to the nature of a low-barrier shelter, applicants should be aware that they will be working with intoxicated individuals.

During the three-month probationary period, it is your responsibility to obtain the following certifications below, which are a requirement for the position:

***Occupational First Aid Level 1 *Food Safe Level 1**

For Casual / On-Call Position: the successful candidate must be readily available for on-call and short notice. Reliable transportation to the worksite and cell phone access is mandatory. Available for all shifts, including weekend shifts (Fri, Sat, Sun), all day shifts (8:00 am-4:00 pm) all evening shifts (4:00 pm - 12:00 am), and all overnight shifts (12:00 am - 8:00 am).

For Casual/On-Call/Part-Time (hours vary - open 24 hours per day; Monday –Sunday)
- Starting immediately.

Interested applicants must submit a **cover letter & resume** to:

EMAIL: catherine.brotchie@salvationarmy.ca

Or drop off your application in person Monday-Friday, 8:00 am - 4:00 pm at:

Centre of Hope -7305 Market Street, Port Hardy, BC

PLEASE INCLUDE: "CASUAL SHELTER WORKER" IN YOUR COVER LETTER

We thank all applicants. However, only those candidates to be interviewed will be contacted.

PLEASE, NO PHONE CALLS

The Salvation Army exists to share the love of Jesus Christ, meet human needs and be a transforming influence in the communities of our world. Each position contributes to the mission of The Salvation Army.