NIEFS
NORTH ISLAND EMPLOYMENT

Customer Service Representative Full-Time

Port Hardy and North Island
Port Hardy

Thursday November 5, 2026

Minimum wage - $ 20/ hour ($19.21-$21.24 per hour)

Company: Mid Island Co-op

Website: https://www.midislandco-op.crs

Industry: Retail & Wholesale

Remote/Camp Based Job: No

How to apply:

Apply by sending a resume and cover letter to HR@midisland.crs or in person at: 8965 Granville St, Port Hardy, BC We thank all candidates for their interest; however, only those selected to continue in the recruitment process will be contacted.

Expiry Date:

Thursday, November 19, 2026

Details:

Mid Island Co-op is hiring a Customer Service Representative for our Port Hardy Gas Bar Are you committed, outgoing, reliable and love being in service for our community? Do you strive to create exceptional customer experiences in the retail industry? This may be the job for you! Please note that while most of the shifts for this position will be during the day, this position will be required to do the graveyard shift (10:00pm-6:00am) from May until the end of September. Things you'll do: • Represent Mid Island Co-op by being an ambassador and demonstrating our values of Excellence, Community, and Teamwork. • Assist management in the operations of the store, including but not limited to handling customer transactions, responding to customer questions and concerns in a professional manner, creating displays and stocking shelves, and ensuring store and merchandise are neat and organized. • Maintain a safe, efficient, and positive work environment while adhering to company policies, procedures, and standards. Who we are: Mid Island Co-op is a different kind of business. If you're a member, you're an owner. We support and invest in our community because we live here too. With gas bars, liquor stores, and grocery stores located throughout Central and Northern Vancouver Island, we pride ourselves on providing quality services and products to our customers. At Co-op, we embrace diversity and inclusion, and

we’re working to create a workplace that is as diverse as the communities we serve. Pay: $19.21-$21.24 per hour Benefits: • Dental care • Disability insurance • Employee assistance program • Extended health care • Life insurance • On-site parking • Paid time off • Vision care Location: Port Hardy, BC (preferred) Work Location: In person

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Qualifications & Experience:

• Apply to become a Customer Service Representative today if you're a team player with strong communication skills, and you can lift, push, and pull up to 50 lbs. Previous retail experience is preferred, and propane and/or FoodSafe certification would be an asset. • Please note that all positions require a criminal background check, and our safety-sensitive positions will require pre-employment alcohol and substance testing (paid for by Mid Island Co-op).
