NIEFS
NORTH ISLAND EMPLOYMENT

Bellhop

Full-Time

Campbell River Region
Campbell River

Tuesday November 3, 2026

Minimum wage - $ 20/ hour ($18.25 to $20.00)

Company: Naturally Pacific Resort

Website: https://www.naturallypacific.ca/careers/

Industry: Tourism/ Hospitality

Remote/Camp Based Job: No

How to apply:

Please apply directly at:
https://naturallypacificresort.applytojob.com/apply/x7z1M0klBj

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Expiry Date:

Tuesday, November 17, 2026

Details:

The Team Naturally Pacific Resort aims to become a top resort that welcomes everyone and offers exciting experiences every day. We are seeking team members who are passionate about providing exceptional hospitality and service, and who align with our values of Passion, Community, Inclusion, and Innovation. Our focus is not only on creating memorable experiences for guests but also on establishing a fulfilling and enjoyable work atmosphere for our team. Becoming part of the Naturally Pacific team will allow you to engage in the hospitality industry within an expanding company that values every individual's input and celebrates achievements collectively. The Role As a key member of our team the Bellhop will be responsible for greeting guests and ensuring they have a positive and memorable first impression at the Resort. They will display a high-level of hospitality when opening doors to greet our guests, handling their luggage, and providing information about the facilities and services offered by the Resort. They will present themselves professionally when addressing the inquiries and needs of the guests. The Bellhop will be able to work in a fast-paced environment and meet the physical needs of the position. They will work well in a team environment and ensure the guests have a seamless and memorable experience. Your contributions to the team include: • Greet guests and ensure they have a positive first experience at the Resort. • Escort guests to their rooms and carry their luggage from the point of arrival to their rooms. • Assist guests if check in is delayed by providing knowledge and information about the facilities and services offered by the Resort. • Anticipate guest needs such as wheelchair assistance, holding umbrellas, and opening door. • Maintain Resort standards to the highest-level of

hospitality. • Ensure all department policies, procedures, and standards are followed. • Assist Front Desk with guest requests and services in a timely manner, when needed. • Help run errands or provide support to the other Resort departments. • Vigilant about ensuring the safety and security of guests and their belongings. • Maintain full awareness of emergency and safety procedures. • Additional tasks and duties as assigned. Perks & Benefits At Naturally Pacific Resort, we believe in recognizing and rewarding the valuable contributions of our colleagues. As a member of our team, you can expect to enjoy a comprehensive range of benefits and competitive compensation tailored to your skill set, education, and experience. Please note that specific benefits may vary depending on the role and level within the organization. • Comprehensive employer paid health, vision, and dental coverage for you and your family. • Access to ongoing training and development opportunities to support your career growth and advancement within the company. • Employee and Family Assistance Program. • Discounts on various resort amenities and services such as food, golf, retail, and spa. • Support for your health and wellness goals. • Registered Pension Plan (RPP) eligibility after 1 year. • Accommodations available for qualifying candidates. You will be eligible to receive wages starting from $18.25 to $20.00 per hour, this will be determined by your skill set, education and experience. We are a growing organization made up of diverse team members who are motivated to continuously innovate our approach to genuine hospitality. We consider employee wellbeing a priority and are dedicated to protecting the health and safety of our teams while ensuring a workplace that is respectful of everyone. Naturally Pacific Resort practices equal opportunity hiring and onboarding processes to ensure equal access and participation for everyone. We understand that we have a responsibility for ensuring a safe, dignified, and welcoming environment and we are committed to creating an inclusive environment for all employees irrespective of race, colour, religion, sexual orientation, gender identity, or any other status protected by law. We believe in integrating people with disabilities into our workforce by removing barriers and meeting accessibility needs. The Resort At Naturally Pacific Resort, our mission is to provide guests with a memorable and meaningful experience. Located at the crossroads of the forest, mountains, and the Pacific Ocean in Campbell River BC, Naturally Pacific’s 100-room resort features a luxury spa, upscale restaurant and 18-hole golf course with a virtual driving range and lounge. This coastal destination offers spectacular views and access to some of the best

outdoor experiences in the world. From eco-adventures, internationally renowned salmon fishing, wildlife watching, to traversing the parks and trails, Campbell River is a doorway to adventure. Thank you and we look forward to receiving your application!

Qualifications & Experience:

A few things we are looking for in a new team member: • 1 year of customer service experience. • Prior hospitality experience. • Experience in a physically demanding position. • Ability to anticipate guests' needs and requests. • Excellent communication and interpersonal skills. • Willingness to learn new skills. • Strong organizational, prioritization, and task management skills. • Self-motivated individual. • A positive team player. • Must be able to perform job functions with attention to detail, speed and accuracy. • Remaining calm under pressure and resolving problems using good judgment. • Ability to follow directions thoroughly with minimal supervision. • Work cohesively with co-workers as part of a team.
