Women's Support Worker Casual

Campbell River Region
Campbell River

Monday November 2, 2026

$31 - $40/ hour (33.54 plus 12.2%= 37.56 per hour plus premiums for nights and weekends)

Company: Campbell River and North Island Transition Society

Website: https://annelmorehouse.ca

Industry: Social Services

Remote/Camp Based Job: No

How to apply:

Send Cover letter and resume to: shellyk@annelmorehouse.ca

Attachment: WOMEN'S SUPPORT WORKER job desc_1_0_0.pdf

Expiry Date:

Monday, November 16, 2026

Details:

Job Summary: The Women’s Support Worker is a member of the Campbell River Transition Society team who provides supportive counselling, education, information and referrals to women one on one and in group settings. Job Duties: ■ Provide in-house facilitated group opportunities for resident women in the areas of recreation, education, psycho-social-spiritual well being ■ Plan and prepare for in-house groups ■ Facilitate groups for resident women ■ Bring in community professionals for educational groups ■ Provide information and referrals ■ Maintain confidentiality according to Policy and Procedures Supportive Counselling. ■ Receive crisis and support calls from clients in distress ■ Intake of new non-resident client women ■ Assess suitability to program ■ Be non-judgmental in approach ■ Provide emotional support to clients/residents in distress ■ Assist with goal setting and follow through ■ Provide information about abuse ■ Make referrals to other resources ■ Provide information about other resources and processes such as legal or justice system ■ Assist women in development of a safety plan ■ Address relapse prevention with recovery clients ■ Monitor client progress and report concerns to supervisor Record Keeping; ■ Maintain statistical information as directed ■ Maintain accurate documentation in client files ■ Maintain accurate and up to date records of group activities Maintain AEH//EH/RH/WC environment. ■ Create and maintain a safe, warm and trusting environment ■ Maintain a clean environment of the facility you are working at ■ Provide mediation between residents in conflict ■ Facilitate resident meetings as needed ■ Work cooperatively

with other members of the team Miscellaneous ■ Abide by CRNITS code of ethics and philosophy ■ Abide by CRNITS Policy and Procedures ■ Maintain confidentiality according to Policy and Procedures ■ Maintain current knowledge of issues related to the abuse of women and children ■ Advocate for clients ■ Continue to upgrade skills through staff and professional development ■ Assist in orientation of new staff and training of practicum students ■ Attend staff meetings regularly ■ Provide childcare as needed ■ Complete special projects as directed by the Manager ■ Other related duties Working Conditions This position involves working in the transition house, women's center, 2nd stage and 3rd stage housing with a transient clientele. It may also include counselling, accompaniment and advocacy for women.

Qualifications & Experience:

Technical Skills Education ■ Human Service Worker Diploma or equivalent ■ Transition House Worker Certificate or equivalent or ■ Equivalent training and experience Experience ■ 1 year working in community social services Qualifications/Training ■ Emergency First Aid ■ Good communication and crisis intervention skills ■ Knowledge and understanding of abuse of women and children ■ Knowledge of community resources ■ Group facilitation skills Requirements ■ Satisfactory Criminal Record check and Criminal Record Review Physical Demands ■ Capable of assisting injured or disabled clients and children ■ Delivery of program activities requires a moderate level of physical fitness i.e. walking, standing, bending ■ Cleaning rooms/units as needed Mental Demands ■ Possesses and is able to apply a feminist perspective ■ Ability to interact well with clients in crisis regardless of ethnic, religious, or socioeconomic status, sexual orientation, age, physical or mental ability ■ Able to manage stressful work and fluctuating workload ■ Able to make sound judgments ■ Adaptable ■ Has initiative ■ Respectful in all communication with clients, staff and other agencies

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