



Customer Experience Associate Part-Time

Campbell River Region
Campbell River

Wednesday October 7, 2026

\$21 - \$25/ hour

Company: Scotiabank

Website: <https://jobs.scotiabank.com/job-invite/274069/>

Industry: Finance & Banking

How to apply:

Send an online application to this link: <https://jobs.scotiabank.com/job-invite/274069/>

Expiry Date:

Wednesday, October 21, 2026

Details:

About the role As a Customer Experience Associate, you are the face, character and heart of our branches. Scotiabank is a place where we put our customers first, and our priority is to help them achieve their financial goals. Our Customer Experience Associates are people-centric and connect with customers in a relatable way. As an essential member of the Canadian Banking Branch network, the focus is to provide exceptional service throughout the customer's journey by:

- Taking a proactive approach to discovering our customer's needs and listening to understand what they are asking for
- Processing day to day transactions
- Nurturing rich, long-standing relationships
- Contributing to the Branch's targets by identifying and fulfilling simple sales opportunities
- Being a technology expert and sharing your knowledge by introducing clients to our mobile banking applications and assisting them to better manage their banking needs

Is this role right for you? In this role you will:

- Build strong customer relationships and deliver excellent customer service
- Uncover and solve customers' needs
- Explain complicated concepts simply
- Demonstrate success in a target-based performance environment, as well as contribute positively to a team-oriented work environment
- Demonstrate an eagerness to learn and determination to succeed

What's in it for you?

- The opportunity to join a forward-thinking organization surrounded by a collaborative team of innovative thinkers
- A rewarding career path with diverse opportunities for professional development
- Internal training to support your career growth and enhance your skills
- An organization committed to making a difference in our communities – for you and our customers
- You can expect to be recognized and rewarded for high-performance. You'll be supported by leadership through meaningful development conversations that enable faster advancement and internal training to support your growth and development.
- A competitive compensation and benefits package

At Scotiabank, we value the unique skills and

experiences each individual brings to the Bank, and are committed to creating and maintaining an inclusive and accessible environment for everyone. If you require accommodation (including, but not limited to, an accessible interview site, alternate format documents, ASL Interpreter, or Assistive Technology) during the recruitment and selection process, please let our Recruitment team know. If you require technical assistance, please [click here](#). Candidates must apply directly online to be considered for this role. We thank all applicants for their interest in a career at Scotiabank; however, only those candidates who are selected for an interview will be contacted.

Qualifications & Experience:

Do you have the skills that will enable you to succeed in this role? – We'd love to work with you if you:

- Have proven customer service skills through work or community involvement
- Are willing to assist in a professional, friendly and efficient manner
- Are available to work a flexible schedule
- Are comfortable in simple sales situations
- Have strong technical skills and the ability to promote digital and self-service banking options to our customers

Previous and current customer service experience. Lived in Canada for the past 12 months. Someone who can work near the Scotiabank Campbell River Branch.
