



Terminal Services Attendant Casual

Campbell River Region
Campbell River

Friday October 2, 2026

\$31 - \$40/ hour (\$31.68/Hr)

Company: BC Ferries

Website: <https://www.bcferrries.com/careers>

Industry: Transportation

How to apply:

Please submit your cover letter and resume by October 13, 2026. apply directly at <https://careers-bcferries.icims.com/jobs/4602/terminal-services-attendants/job>

Expiry Date:

Friday, October 16, 2026

Details:

We are seeking individuals who are passionate about providing amazing customer service while prioritizing safety and creating a positive environment. Reporting to the Terminal Operations Supervisor, Terminal Service Attendants are responsible for:

- Cleaning terminal buildings and grounds including washing and waxing floors/walls, washing windows, vacuuming, dusting, and cleaning washrooms; replenishing supplies and maintaining an inventory of supplies; removing garbage and picking up litter; shovelling snow, sanding, power washing, lawn mowing, weed-eating and sweeping grounds; and maintaining garden areas.
- Providing fare, schedule and procedural information to customers; listening to customers' complaints and requests; resolving or referring to appropriate resource; and applying the Service Interruption Plan as required.
- Directing vehicle and foot traffic; checking and collecting boarding passes; assisting customers on/off vessel; and assisting with disabled vehicles.
- Inspecting berths, ramps and docks; assisting with vessel docking including adjusting ramps and handling mooring lines; giving the all clear for vessel departure as required; assisting vessel in ship-to-shore power hook up; checking for and advising vessel of any potentially hazardous conditions including dangerous goods, oversize vehicles and weight restrictions; and providing an accurate vehicle and passenger count for the vessel.
- Inspecting and performing routine maintenance of terminal facilities and equipment including minor painting; and identifying and taking appropriate action to address repairs or deficiencies.
- Driving the fleet vehicle to pick up or deliver materials; unloading and loading materials on vessel; operating the forklift if required; and handling baggage.
- Participating in safety drills; setting alarms and securing terminal at closing; identifying situations which present a safety hazard; and conducting rounds of the terminal and docked vessel, and reporting any security breaches or unusual activity.
- Staying current with company policies,

procedures and operational directives; and performing various administrative support tasks including updating files and manuals; completing inspection reports; maintaining an activity log; and answering the telephone. •Performing additional duties such as calculating and processing fares; selling media; processing reservations; preparing and auditing media sales records and revenue reports; ordering and checking change orders; and preparing cash floats and deposits.

Qualifications & Experience:

You are enthusiastic, reliable, and service orientated individual who excels working in a fast passed customer focused environment. You are an excellent communicator and work well individually or in a team environment. In addition, you are comfortable working in a physical environment and working outside in all weather conditions. You have one (1) year of customer service experience, one (1) year of cash handling experience with a complex POS system and you possess a Class 5 or 7N Drivers Licence with a clean ICBC Drivers Record Report.
