



Customer Service Supervisor Full-Time

Comox Valley
Courtenay

Thursday September 17, 2026

\$21 - \$25/ hour (\$20.46-\$22.49 per hour)

Company: Mid Island Co-op

Website: <https://www.midislandco-op.crs>

Industry: Retail & Wholesale

Remote/Camp Based Job: No

How to apply:

Apply by sending a resume and cover letter to HR@midisland.crs or in person at: 2751 Cliffe Ave, Courtenay, BC. We thank all candidates for their interest; however, only those selected to continue in the recruitment process will be contacted.

Expiry Date:

Thursday, October 01, 2026

Details:

Mid Island Liquor is hiring a Customer Service Supervisor (Developmental Role) for our Driftwood Liquor Store in Courtenay, BC. Are you committed, outgoing, reliable and love being in service for our community? Do you strive to create exceptional customer experiences in the retail industry? This may be the job for you! The Customer Service Supervisor position is a developmental role whereby the aim is to move the successful candidate to an Assistant Store Manager (ASM) position within a 12-18 month timeframe (term will be extended in the event there are no ASM positions available within 12-18 months). Things you'll do: - Represent Mid Island Co-op by being an ambassador and demonstrating our values of Excellence, Community, and Teamwork. - Assist management in organizing and directing the activities and operations of the store including but not limited to ordering/receiving merchandise and supplies, organizing and conducting inventory, staff supervision and training, and acting as Health and Safety Committee Liaison. - Maintain a safe, efficient, and positive work environment while adhering to company policies, procedures, and standards. Who we are: Mid Island Co-op is a different kind of business. If you're a member, you're an owner. We support and invest in our community because we live here too. With gas bars, liquor stores, and food stores located throughout Central and Northern Vancouver Island, we pride ourselves on providing quality services and products to our customers. At Co-op, we embrace diversity and inclusion, and we're working to create a workplace that is as diverse as the communities we serve.

Qualifications & Experience:

Apply to become a Customer Service Supervisor today if you're a team player with strong communication skills, and you can lift, push, and pull up to 50 lbs. You have a minimum of 1 year liquor retail experience and a valid Serving it Right Certificate (or be willing to get certified prior to your first day). Please note that all positions require a criminal background check, and our safety-sensitive positions will require pre-employment alcohol and substance testing (paid for by Mid Island Co-op).
