



Custodian Full-Time

Campbell River Region
Campbell River

Monday August 31, 2026

Minimum wage - \$ 20/ hour (\$18.25 to \$22.00 per hour)

Company: Naturally Pacific Resort

Website: <https://www.naturallypacific.ca/careers/>

Industry: Tourism/ Hospitality

Remote/Camp Based Job: No

How to apply:

Please apply directly at:

<https://naturallypacificresort.applytojob.com/apply/tWk3eLGJZh>

Expiry Date:

Thursday, September 10, 2026

Details:

The Team Naturally Pacific Resort aims to become a top resort that welcomes everyone and offers exciting experiences every day. We are seeking team members who are passionate about providing exceptional hospitality and service, and who align with our values of Passion, Community, Inclusion, and Innovation. Our focus is not only on creating memorable experiences for guests but also on establishing a fulfilling and enjoyable work atmosphere for our team. Becoming part of the Naturally Pacific team will allow you to engage in the hospitality industry within an expanding company that values every individual's input and celebrates achievements collectively.

The Role As a key member of our team, the Custodian is responsible for performing comprehensive cleaning of all public areas, ensuring each space is spotless and well-maintained. They restock all supplies and amenities to ensure guests have everything they need for a comfortable visit. The Public Area Attendant takes initiative to enhance the guest experience, responds promptly to inquiries and requests, and promptly identifies and reports maintenance and safety hazards to ensure a safe environment for guests and staff. Your contributions to the team include:

- Comprehensive cleaning of public areas, including dusting, mopping, vacuuming, cleaning bathrooms, inside window cleaning, and ensuring the general tidiness of all public areas.
- Restock all supplies and amenities in public areas, ensuring linens, soap, paper towels, and other necessary items are available.
- Arrange and maintain furniture in public areas following guest use.
- Take initiative to add a personalized experience for the guests.
- Ensure all cleaning products, MSDS sheets and equipment are kept in good shape and stored correctly.
- Maintain an up-to-date knowledge of all

chemicals and cleaning products and follow correct handling procedures. • Respond promptly and courteously to guest and staff inquiries, requests, and complaints. • Ensure the security and proper handling of lost property items found in public areas, recording and tagging them accordingly. • Ensure proper usage of cleaning supplies and equipment. • Report all maintenance and safety hazards, including burned-out light bulbs, plumbing issues, and suspicious activities, to the Housekeeping Supervisor or Rooms Manager. • Ensure security and safety of all public areas. • Keep an updated record of all cleaned public areas. • Additional tasks and duties as assigned.

Perks & Benefits

At Naturally Pacific Resort, we believe in recognizing and rewarding the valuable contributions of our colleagues. As a member of our team, you can expect to enjoy a comprehensive range of benefits and competitive compensation tailored to your skill set, education, and experience. Please note that specific benefits may vary depending on the role and level within the organization. • Comprehensive employer paid health, vision, and dental coverage for you and your family. • Access to ongoing training and development opportunities to support your career growth and advancement within the company. • Employee and Family Assistance Program. • Discounts on various resort amenities and services such as food, golf, retail, and spa. • Support for your health and wellness goals. • Registered Pension Plan (RPP) eligibility after 1 year. • Accommodations available for qualifying candidates. • Ability to work mornings, evenings, weekends, and holidays. You will be eligible to receive wages starting from \$18.25 to \$22.00 per hour, this will be determined by your skill set, education and experience. We are a growing organization made up of diverse team members who are motivated to continuously innovate our approach to genuine hospitality. We consider employee wellbeing a priority and are dedicated to protecting the health and safety of our teams while ensuring a workplace that is respectful of everyone. We are committed to fostering a positive and supportive work environment where our employees feel valued, respected, and motivated to excel. We believe that by investing in our team members' well-being and professional development, we can collectively achieve success and create a thriving and fulfilling work environment. The Resort At Naturally Pacific Resort, our mission is to provide guests with a memorable and meaningful experience. Located at the crossroads of the forest, mountains, and the Pacific Ocean in Campbell River BC, Naturally Pacific's 100-room resort features a luxury spa, upscale restaurant and 18-hole golf course with a virtual driving range and lounge. This coastal destination

offers spectacular views and access to some of the best outdoor experiences in the world. From eco-adventures, internationally renowned salmon fishing, wildlife watching, to traversing the parks and trails, Campbell River is a doorway to adventure. Thank you and we look forward to receiving your application!

Qualifications & Experience:

A few things we are looking for in a new team member:

- Previous housekeeping or cleaning experience is an asset.
- Ability to thrive in a fast-paced environment with compact timeframes.
- Strong organizational skills and high energy levels.
- Capability to assess a situation for danger or safety issues and act accordingly.
- Strong communication skills.
- Ability to follow directions accurately and efficiently.
- Experience with industrial cleaning equipment and products.
- Physically able to reach, stretch, bend, and walk for an extended period.
- Ability to work mornings, evenings, weekends, and holidays.
