



Executive Housekeeper Full-Time

Campbell River Region
Campbell River

Tuesday August 11, 2026

\$26 - \$30/ hour (\$53,000 to \$72,000 per annum)

Company: Naturally Pacific Resort

Website: <https://www.naturallypacific.ca/careers/>

Industry: Tourism/ Hospitality

Remote/Camp Based Job: No

How to apply:

Please apply directly at:

<https://naturallypacificresort.applytojob.com/apply/sD3SDApV3U>

Expiry Date:

Tuesday, August 25, 2026

Details:

The Team Naturally Pacific Resort aims to become a top resort that welcomes everyone and offers exciting experiences every day. We are seeking team members who are passionate about providing exceptional hospitality and service, and who align with our values of Passion, Community, Inclusion, and Innovation. Our focus is not only on creating memorable experiences for guests but also on establishing a fulfilling and enjoyable work atmosphere for our team. Becoming part of the Naturally Pacific team will allow you to engage in the hospitality industry within an expanding company that values every individual's input and celebrates achievements collectively. The Role As a key member of our team the Executive Housekeeper will support the General Manager in overseeing the day-to-day operations of the housekeeping department. This position helps to maintain the highest standards of service, cleanliness, and ambiance, while contributing to financial management and staff coordination. The Executive Housekeeper works closely with the team to develop and implement standard operating procedures, ensuring compliance with all relevant regulations. Strong leadership, attention to detail, and a proactive approach are essential in this fast-paced, dynamic environment. Must also be adaptable, thrive under pressure, and contribute positively to the overall guest experience and team success. The Executive Housekeeper will be highly flexible, with strong interpersonal skills that allow one to work effectively in a diverse working environment. Your contributions to the team include:

- Manage the housekeeping team and provide positive leadership.
- Address guests' inquiries, complaints, concerns, and requests with a high level of hospitality and professionalism.
- Assist the General Manager with various

managerial tasks and duties as needed. • Adhere to budgeted operational and payroll costs • Support the delivery of excellent guest service, ensuring a memorable experience for all guests. • Assist in anticipating guests' needs and work to exceed their expectations, promptly addressing guest feedback to resolve any issues. • Help maintain the hotel's ambiance, cleanliness, and appearance throughout service, ensuring consistent quality. • Support the General Manager in hiring, training, and supervising front-of-house staff. • Additional tasks and duties as assigned.

Perks & Benefits

At Naturally Pacific Resort, we believe in recognizing and rewarding the valuable contributions of our colleagues. As a member of our team, you can expect to enjoy a comprehensive range of benefits and competitive compensation tailored to your skill set, education, and experience. Please note that specific benefits may vary depending on the role and level within the organization.

- Comprehensive employer paid health, vision, and dental coverage for you and your family.
- Access to ongoing training and development opportunities to support your career growth and advancement within the company.
- Employee and Family Assistance Program.
- Discounts on various resort amenities and services such as food, golf, retail, and spa.
- Support for your health and wellness goals.
- Registered Pension Plan (RPP) eligibility after 1 year.

Accommodations and signing/ relocation assistance are available for qualifying candidates. You will be eligible to receive wages starting from \$53,000 to \$72,000 per annum, this will be determined by your skill set, education and experience. We are committed to fostering a positive and supportive work environment where our employees feel valued, respected, and motivated to excel. We believe that by investing in our team members' well-being and professional development, we can collectively achieve success and create a thriving and fulfilling work environment.

The Resort At Naturally Pacific Resort, our mission is to provide guests with a memorable and meaningful experience. Located at the crossroads of the forest, mountains, and the Pacific Ocean in Campbell River BC, Naturally Pacific's 100-room resort features a luxury spa, upscale restaurant and 18-hole golf course with a virtual driving range and lounge. This coastal destination offers spectacular views and access to some of the best outdoor experiences in the world. From eco-adventures, internationally renowned salmon fishing, wildlife watching, to traversing the parks and trails, Campbell River is a doorway to adventure. Thank you and we look forward to receiving your application!

Qualifications & Experience:

A few things we are looking for in a new team member:

- 2+ years of progressive work experience in hospitality.
- Previous experience developing and managing a team.
- Working knowledge of Microsoft Office suite.
- Ability to analyze and interpret the needs of guests and offer the appropriate options, solutions, and resolutions required.
- Exceptional conflict resolution, negotiation, and objection handling skills.
- Able to respond quickly in a dynamic and changing environment.
- Highly flexible, with strong interpersonal skills that allow one to work effectively in a diverse working environment.
- Working knowledge of health and safety standards.
- Working knowledge of laundry operations.
- Ability to work with little or no supervision while meeting high-performance standards.
- Experience using industrial cleaning equipment and products.
