



Server Carve/Sunset Seasonal

Campbell River Region
Campbell River

Wednesday July 15, 2026

Minimum wage - \$ 20/ hour (from \$18.25 to \$20.00)

Company: Naturally Pacific Resort

Industry: Tourism/ Hospitality

How to apply:

<https://naturallypacificresort.applytojob.com/apply/i12Jl1ZT09>

Expiry Date:

Wednesday, July 29, 2026

Details:

The Role As a key member of our team the Server is responsible for delivering exceptional customer service to all guests. They will provide prompt and courteous service, accurate order-taking, and a comprehensive understanding of our menu offerings and daily specials. Always maintaining a friendly and professional demeanor, the Server ensures that every guest enjoys a luxurious and memorable dining experience. Your contributions to the team include:

- Engage with guests in a friendly manner, providing exceptional customer service.
- Take food and beverage orders, ensuring accuracy and timely delivery.
- Identify and communicate guests' special dietary needs and requests.
- Maintain extensive knowledge of the menu, including bar items, and provide suggestions.
- Serve food and beverages professionally and courteously.
- Ensure guests are enjoying their meal and promptly address any issues.
- Take and process guest feedback constructively.
- Anticipate and respond to additional guest needs.
- Prepare accurate bills and collect payments efficiently.
- Set and clean tables according to standards, ensuring cleanliness and repair of all items used.
- Perform designated cleaning tasks, including opening and closing routines.
- Adhere to grooming and appearance standards consistently.
- Promptly address guest service issues and refer to management when necessary.
- Assist with special events as needed.
- Strive to work cohesively with all Food & Beverage team members.
- Follow OH&S standards and all resort policies and procedures to ensure a safe workspace.
- Additional tasks and duties as assigned.

Qualifications & Experience:

- Excellent customer service and communication skills.
- Excellent team player with positive interpersonal skills and professional personality.
- Flexible and adaptable, able to work well under pressure.
- Strong ability to establish and maintain effective working relationships with team members.
- Ability to handle money accurately and operate a point-of-sale system.
- Strong organizational skills with the ability to monitor the entire dining and bar areas.
- Availability to work mornings, evenings, weekends, and holidays.
- Physical ability to stand and walk for long periods.
- Serving It Right Certificate.
