



Police Based Victim Service Worker Part-Time

Port Hardy and North Island
Port McNeill

Monday July 13, 2026

\$26 - \$30/ hour (Starting wage \$27.50/hr)

Company: North Island Crisis and Counselling Centre Society

Website: <https://www.nicccs.org/>

Industry: Social Services

Remote/Camp Based Job: No

How to apply:

Please email resume and cover letter to: Nicki Ranger, Executive Director 7095 Beverley Parnham Way; Box 2446 Port Hardy, BC V0N 2P0 (250) 949-8333 | nickir@nicccs.org

Expiry Date:

Monday, July 27, 2026

Details:

This part-time permanent position provides direct, immediate and confidential support to victims and survivors of crime and trauma working closely with local RCMP. Support may include crisis intervention, emotional or support on scene or following a crime or incident. This position is for 17.5 hours per week. Duties will include providing immediate crisis support, intervention and follow up to victims, families and witnesses of crime and trauma alongside RCMP at scene, in hospital, in community or by phone. You will keep victims informed about case and court updates and connect them with appropriate community services. Using a trauma informed approach, you will explain court procedures, assist with Victim Impact Statements, Crime Victim Assistance applications, safety planning, and accompanying victims to court acting as a liaison between the victim, police and Crown Counsel. Duties may also include community education and presentations related to crime prevention or trauma. As a member of our team, you will receive an excellent benefits package after three months. Although this position will be primarily based at the Port McNeill detachment, travel will be throughout the North Island.

Qualifications & Experience:

- Post-Secondary education in the field of social services, psychology, social work or a related field combined with a minimum of 2 years' experience in crisis

intervention and working knowledge of the criminal justice and court system is preferred. A combination of education and experience will be considered. • Ability to obtain and maintain a clear criminal record search and RCMP enhanced security clearance is a requirement. • A valid driver's license and reliable vehicle is required for this role. Skills/Knowledge: • Well developed understanding of trauma informed care • Ability to work in challenging, high stress crisis situations that may include on-scene support • Willingness to work cooperatively with RCMP and other community support providers • Ability to be flexible to respond after hours as needed • Exceptional communication skills with RCMP, Crown Counsel, community service providers and clients • Ability to practice cultural safety while supporting Indigenous people and/or newcomers to Canada • Outstanding organization and well-developed communication skills • Ability to work with the highest degree of confidentiality, professionalism and self-regulation
