



Guest Services

Full-Time

Campbell River Region
Campbell River

Thursday May 14, 2026

Minimum wage - \$ 20/ hour (20.50/Hr)

Company: Campbell River Whale Watching and Adventure Tours

Website: <https://campbellriverwhalewatching.com/>

Industry: Tourism/ Hospitality

How to apply:

email resumes and cover letter to careers@crww.ca

Expiry Date:

Thursday, May 28, 2026

Details:

Summary of Position: As a member of the Guest Service team with Campbell River Whale Watching and Adventure tours you are one of the primary contacts for our guests. This position requires someone who can engage with our guests, with enthusiasm, while ensuring the smooth operations of our multiple departures per day. Job Type: Seasonal, Part time and full time positions available, Mid May – mid October Principle Duties: •Opening or closing the office •Communicating and following up with guests through email, phone and in person •Checking in guests for our various departures throughout the day •Taking bookings and tracking sales •Communicating with industry partners to help fill seats •Maintaining and restocking gift shop inventory •Preparing coffee and necessary supplies for trips •General cleaning of office, bathroom, and gift shop •Updating sightings boards •Supporting marketing through social media and blogs •General administrative tasks About Campbell River Whale Watching •We are Campbell River’s largest and busiest whale watching organization, offering a variety of tours aboard a variety of vessels •We have won multiple awards related to Sustainability and Eco-Tourism •We are a tight-knit team who love our jobs and the opportunities that they present

Qualifications & Experience:

Required Qualifications: •Proficient in English •Organization skills •Comfortable working independently •Strong interpersonal skills •Great communication skills •Ability to lift and carry merchandise, gear, and supplies •A love for the outdoors and a passion for sustainability!
