



Family Life Support Worker Full-Time

Port Hardy and North Island
Port McNeill

Friday March 20, 2026

\$21 - \$25/ hour (\$24.00-\$28.00)

Company: North Island Community Services

Website: <https://www.nicomunityservices.ca/>

Industry: Social Services

How to apply:

How to Apply Please submit your resume and cover letter outlining your interest and relevant experience to: familylife@nicommunityservices.ca

Expiry Date:

Friday, April 03, 2026

Details:

About NICSS: North Island Community Services Society (NICSS) is a non-profit and registered charity established in 1978. For more than 40 years, NICSS has delivered a wide range of community-based programs throughout the North Island region. With over 30 staff members operating 15 programs, as well as numerous special projects and community events, NICSS plays a vital role in supporting individuals and families across the Regional District of Mount Waddington. We were honored as Non-Profit of the Year in 2024 and continue to uphold our commitment to person-centered, inclusive, trauma-informed, and culturally safe services. Summary of the Role: NICSS Family Life Program, is looking for a person-centered team member who applies a strength-based approach to working with at-risk clients. The successful applicant will work as part of a collaborative team supporting children, youth, and families to establish and achieve sustainable goals, with the intent to encourage personal growth, healthy relationships, and situational change. You will provide both-in home and community-based services. This includes supporting reunification, stabilizing crisis situations, providing a range of skill development strategies, including parenting, home management, communication, child development and life skills. Additionally, you will play a key role in supporting individuals to access other community resources. Position: Family Life Support Worker Status: Permanent, Full-Time Hours: 35 hour/week Wage: \$24.00- \$28.00 per hour (depending on experience) optional pension plan, 3 weeks' annual vacation, flexible schedule, bonus paid days, additional health & wellness benefit Location: Port McNeill, BC The Ideal Candidate will: •Excel at developing trust-based and supportive relationships with team members, clients, extended family, community partners, and government agencies, including local Indigenous governments. •Possess excellent assessment, interviewing, crisis intervention, and case management skills. •Have post-secondary

education/experience in Human Services, Child and Youth Care or related field.

- Practice a high degree of confidentiality, professionalism, ethics, and good judgement.
- Prove to be an effective communicator (oral, written and listening) with a strong awareness of cross-cultural practices, traditions, and values.
- Be familiar with other community resources and have a working knowledge of the legal system, including court proceedings.

Essential Qualifications: •Class 5 Driver's License, clean abstract and reliable vehicle •Approved Criminal Records Check •Grade 12 •Level 1 First Aid

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