



9-1-1 Police Dispatcher Full-Time

Comox Valley
Courtenay

Monday December 1, 2025

\$41 - \$60/ hour (\$65,714-\$87,946)

Company: RCMP

How to apply:

How to Apply Before you start the 9-1-1 Police Dispatcher application process, you must meet the prerequisites and have attended a career presentation. Step 1: Submit your Application. If your work experience and qualifications meet the requirements for the 9-1-1 Police Dispatcher position, you will be invited to participate in the next stage of the Application Process. The timeframe to receive a notification is approximately two weeks.

Expiry Date:

Monday, December 15, 2025

Details:

Who We Are: The BC RCMP 9-1-1 Police Dispatch Centre in Courtenay is a closely connected team of supportive individuals who are passionate about their career and who have a common purpose to help and protect others. We are proud to be part of a caring culture where our co-workers become our second family and our strong teamwork builds a positive work environment. **What We Do:** We answer emergency and non-emergency calls from the public who are reporting a crime and need police assistance. We quickly and accurately obtain all the information needed to assist the police in responding to the request for help. Using state-of-the-art radio and computer technology, we dispatch our police officer to the scene. We function like an orchestra conductor responding to calls, coordinating police officers, and finding help when and where it is needed. **Who You Are:** You have a strong desire to make a difference in the community. The opportunity to help people in need excites and motivates you. You possess a high level of accountability and commitment, and your ability to complete multiple tasks under pressure is reflective of your capacity to be a quick thinker. You are known for your great communication skills and can quickly summarize what you hear. You thrive in a fast pace environment. You are able to demonstrate self-control and composure during high pressure moments. You have a thirst to learn and seek out opportunities to learn in an interactive environment. You are proficient in using a computer and you have accurate and fast typing skill. You enjoy a career where every day and every shift is different; no two days are the same. You look forward to engaging with people from all different walks of life and helping them through difficult situations. "If you love exploring the outdoors, shift work can provide the flexibility for hitting the mountains, lakes and oceans that aren't packed with crowds on the weekends. Just like the 9-1-1 Police Dispatch Centre, Mother Nature simply doesn't operate on a regular schedule!" - Beth, 9-1-1 Police Dispatcher

Qualifications & Experience:

Must Haves: 1. Be a Canadian Citizen or have permanent resident status in Canada. If you are applying to a 9-1-1 Police Dispatch Centre in Courtenay, BC, you must have: • Canadian citizenship or permanent resident status in Canada • Resided (been physically present) in Canada for the last 5 years. (Applicants may be considered if they have 4 years of residency.) 2. A secondary school diploma, or employer-approved alternatives (See note) **Note:** The employer approved alternatives to a secondary school diploma are: • A satisfactory score on the Public

Service Commission test approved as an alternative to a secondary school diploma;
or • An acceptable* combination of education, training and/or experience.

*Acceptable is defined as suitable for a position as determined by the manager unless otherwise regulated by the employer. 3. Be proficient in English. You must provide proof of your citizenship or permanent residence status and a copy of your Canadian secondary school diploma during the Application Process. To avoid delays in your application, we recommend you have your documents ready before you apply. Note: 9-1-1 Police Dispatchers are designated as a safety-sensitive position and employees must abide by the RCMP Workplace Substance Use Policy which includes the use of cannabis. If offered employment with the RCMP, you will need to attest that you will be fit for duty when reporting for work, which includes not being impaired by alcohol or drugs. Also, you will be compliant and follow the Substance Use Policy for safety-sensitive positions during the course of your employment as a 9-1-1 Police Dispatcher. Who Can Apply: BC RCMP is recruiting applicants that reside within a 500 km radius of Courtenay (British Columbia). Only applications from this area of selection will be considered.
