

Residential Support Worker Casual

Port Hardy and North Island
Port Hardy

Thursday November 20, 2025

\$21 - \$25/ hour (\$22.07/hour)

Company: North Island Crisis and Counselling Centre

Website: <https://nicccs.org>

Industry: Social Services

Remote/Camp Based Job: No

How to apply:

Resumes/Applications may be sent to: Nicki Ranger, Executive Director NICCCS | e-mail: reception@nicccs.org Box 2446, Port Hardy, B.C. V0N 2P0 phone: 250.949.8333 fax: 250.949.8344 e-mail: reception@nicccs.org

Expiry Date:

Thursday, December 04, 2025

Details:

The North Island Crisis and Counselling Centre is looking for caring, responsible and reliable individuals interested in working on a casual on-call basis with adults in a voluntary residential setting. This position will cover staff vacation, as well as short and long term illness absences. The New Beginnings program, often referred to as the Green House, is an 11-bed residential facility in Port Hardy supporting adults voluntarily motivated to work on mental health and substance use recovery. The program is staffed 24 hours a day on an 8-hour awake shift rotation. You will join an already established supportive and experienced team. *There may be an opportunity for expanded hours or permanent shifts in the future. * The main responsibilities include providing a supportive home-like environment for people experiencing mental health and substance use issues by providing a structured routine, meals and keeping a tidy, organized facility in a supportive and respectful environment. The facility is operated 24 hours a day, 365 days a year, including statutory holidays. This posting is for casual on-call staff coverage for vacation and/or illness on all scheduled shifts. Hands on training is provided.

Qualifications & Experience:

Preferred qualifications: Preference may be given to applicants who have a Community Support Worker or Human Services Certificate. Equivalent experience will be considered. Valid Food Safe certificate, Crisis Prevention training and First Aid will be required for this position. Training can be provided for the right candidate. Strong communication skills and basic knowledge of trauma, substance use and mental health issues preferred. Successful applicants may need to provide proof of double vaccination for COVID19 in future subject to public health orders. A clear Criminal Record Search is required.
