



Red Seal Service Technician/Service Technician Full-Time

Comox Valley
Courtenay

Wednesday October 22, 2025

\$31 - \$40/ hour (\$32.00 To \$42.00 Hourly)

Company: Steve Marshall Group

Industry: Construction/ Trades

How to apply:

If you feel that you would be a great fit for this role, and our team, please submit a copy of your resume via the Steve Marshall Group career site:

<https://www.stevemarshallgroup.com/careers.html>

We do thank all applicants in advance, but only those selected for an interview will

be contacted. Thank you for your interest!

Expiry Date:

Thursday, November 06, 2025

Details:

Hiring for two positions:

- Red Seal Service Technician

Salary Range: \$35.00 To \$42.00 Annually

- Service Technician

Salary Range: \$32.00 To \$42.00 Annually

Courtenay Nissan is part of the Steve Marshall Group, which operates new, used, and RV dealerships throughout British Columbia and the US. We are an award-winning brand with more than 400 employees, and we are looking to add one more as a full-time Red Seal Service Technician and one more as full time Service technician.

At Courtenay Nissan, we are dedicated to delivering exceptional service and building lasting relationships with our customers. As a respected name in the automotive industry, we strive for excellence in everything we do – from vehicle sales and service to customer support.

Role Summary

The Service Technician is a highly skilled professional responsible for diagnosing, repairing, and maintaining a variety of vehicles to manufacturer standards. As a certified expert, you will play a key role in ensuring customer satisfaction by delivering high-quality workmanship and efficient service. This role is ideal for detail-oriented individuals who are passionate about automotive repair and enjoy solving complex mechanical issues.

Key Responsibilities:

- Diagnostics and Repairs: Perform detailed diagnostics to identify mechanical, electrical, and technical issues in vehicles. Execute repairs to ensure safety,

performance, and compliance with OEM standards.

- Preventative Maintenance: Conduct routine maintenance services, including oil changes, brake repairs, tire rotations, and system inspections.
- Technical Expertise: Stay up-to-date with the latest automotive technologies and use specialized diagnostic tools to troubleshoot and resolve vehicle problems.
- OEM Compliance: Adhere to all manufacturer guidelines and service protocols to maintain warranty integrity and ensure repairs meet high-quality standards.
- Customer Communication: Collaborate with service advisors to explain findings and recommend necessary repairs or services to customers in an easy-to-understand manner.
- Documentation: Maintain accurate records of all work performed, including diagnostics, repairs, and parts used.
- Shop Safety: Follow all safety protocols, maintain a clean workspace, and ensure compliance with workplace safety standards.
- Training and Mentorship: Share knowledge and provide guidance to apprentices and junior technicians, fostering a culture of continuous learning.
- Team Collaboration: Work closely with service advisors, parts staff, and other technicians to ensure efficient workflow and timely completion of jobs.
- Test Driving: Test drive vehicles as necessary to confirm repairs and assess overall performance.

What We Offer:

- Competitive salary.
- Health and dental plan upon completion of the probation period.
- Comprehensive on-the-job training and mentorship.
- Employee Assistance Program.
- Company events.
- Friendly, team-oriented work environment.

Our company is an equal opportunity employer. We are committed to creating a workplace that is free from discrimination and harassment and where everyone has a fair and equal chance to succeed.

We recruit, hire, train, promote, and make all employment decisions without regard to race, colour, religion, sex, gender identity or expression, sexual orientation, national origin, age, disability, veteran status, genetic information, or any other

protected status under applicable law.

We believe diversity and inclusion make us stronger, and we are dedicated to building a culture where all employees feel respected, supported, and empowered.

If you require reasonable accommodation during the selection process, please let us know and we will work with you to ensure your needs are met in accordance with applicable laws.

Qualifications & Experience:

Qualifications & Competencies:

- For Red Seal Technician:

Red Seal Certification in Automotive Service.

- Extensive experience diagnosing and repairing a variety of vehicle makes and models.
 - Proficiency with diagnostic tools and repair equipment.
 - Strong understanding of automotive systems, including electrical, mechanical, and hydraulic systems.
 - Commitment to safety, quality, and customer satisfaction.
 - Excellent problem-solving skills and attention to detail.
 - Ability to work independently and as part of a team in a fast-paced environment.
 - Strong communication skills to explain technical issues to customers and team members.
 - Valid driver's license with a clean driving record.
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